

Employees

No changes

General IT Infrastructure

Full data replication running overnight without issues
New VPN policy being rolled out to laptop users with options for connecting to HPC offices or DR site from remote locations.

Additional planning activities

IT Strategy being implemented
IT Work plan being implemented

Projects

LISA – current

Working with OPS and project teams on completing following projects.

Fee Change project – testing completed ahead of time – rolled out 18th May 2007. New format renewals despatched
Renewals project – testing completed, rolled out
Intermediate lapsing project – testing in progress
Trust register look up project – testing in progress
Authentication and online contact management – testing in progress

LISA – future 2007-8

Meetings held with Digital Steps to determine ways of delivering requirements for these projects.

CPD two year project, first segment determine level of integration for first stage of project.
Professional Qualifications Directive requirements gathering in detail – legislation not yet finalised.

LISA Access Rights – restricting functions to Finance Dept awaiting more detail
LISA changes to facilitate new professions acquisition by HPC IT rather than Digital Steps.

Additional internal database project to track EEA Clinical Psychologist applicants as HPC becomes the UK competent authority.

Finance Systems

An upgrade has been prescribed by the existing Sage support company to move to a windows SQL server based system.
Sarbanes – Oxley in US now requires Purchase Orders to be “type written” as opposed to “hand written” for our US based suppliers.

Business Continuity & Security

Penetration testing is taking place with National Computing Centre currently, to examine the strength of our externally facing defences.
Evaluating internal intrusion detection technologies.

DR plan being evaluated by internal auditors. IT evaluating BS 25999-1:2006 as a model for Business Continuity at HPC

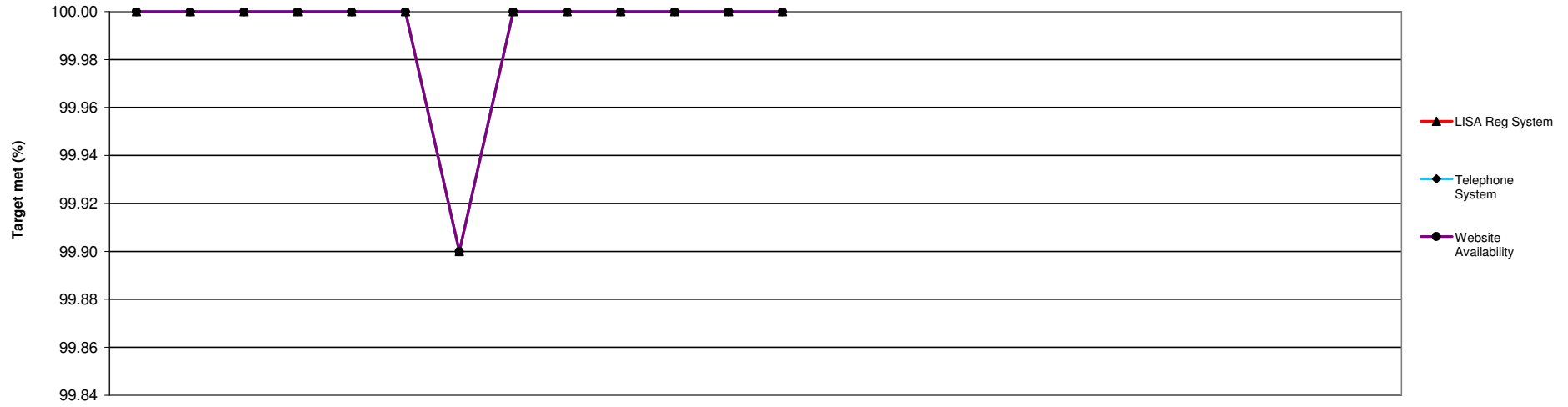
Environmental Issues – IT related

The Waste Electrical and Electronic Equipment regulations due to go live in July 2007. Suppliers will now be responsible for disposing of their products at the end of the useful life of the item.

Information Services

Departmental meetings for file storage requirements prior to re-launch of document control taking place.

Possible new high security (MOD approved) archiving / storage suppliers being evaluated.



	2006			2007									2008			2004/5	2005/6	2006/7	2007/8																	
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	FYE	FYE	FYE	YTD								
LISA Reg System	100.00	100.00	100.00	100.00	100.00	100.00	99.90	100.00	100.00	100.00	100.00	100.00	100.00	100.00														99.70	99.90	99.99	100.00					
Telephone System	100.00	100.00	100.00	100.00	100.00	100.00	99.90	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00																	100.00	99.90	99.99	100.00	
Website Availability	100.00	100.00	100.00	100.00	100.00	100.00	99.90	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00																		99.90	100.00	99.99	100.00

Performance Targets	Uptime
Telephone System	98.45
LISA Reg System	97.85
Website Availability	98.30